



You can use this form to return via post or courier, place the top half in the parcel and use the label below on the outside.

To return in-store you must have a printed copy of your invoice. You can download this from your online account: ryman.co.uk/sales/order/history

Order Number: _____

Product code (if known)	Item description	Quantity returned	Return code

1. Item arrived damaged	2. Item not as expected / shown online	3. Wrong item sent
4. Item arrived faulty	5. Dissatisfied with quality	6. Changed mind/No longer needed
7. Other, please state:		

Please attach this label to your parcel - note that returns are not pre-paid and recommend that you use a recorded returns service

Ryman Limited
Ryman Online Returns
Ryman House
Savoy Road
Cheshire
CREWE, CW1 6NA

**POSTAGE
NOT
PAID**

Order no: _____

We will refund your original delivery charge if a complete order is returned within the first 14 days after the invoice date.

If the order is returned to us after 14 days from the original invoice date then unfortunately we will not be able to refund the original delivery charge.

For our full T+Cs please visit: www.ryman.co.uk